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# Elastic Cloud managed service features

Elastic Cloud gives you the flexibility to run where you want. Deploy our managed service on Google Cloud, Microsoft Azure, or Amazon Web Services, and we'll handle the maintenance and upkeep for you.

	Standard	Gold	Platinum	Enterprise
PLATFORM SERVICES				
Managed Elasticsearch and Kibana	✓	✓	✓	✓
Deployment autoscaling	✓	✓	✓	✓
Same day version availability	✓	✓	✓	✓
Instant access to security patches	✓	✓	✓	✓
Single-click deployment upgrades	✓	✓	✓	✓
In-place configuration change	✓	✓	✓	✓
Deployment templates	✓	✓	✓	✓
Hot-warm-cold architecture, with automated index curation	✓	✓	✓	✓
Hot-warm-cold architecture, with automated index curation and searchable snapshots				✓
Frozen data tier with automated index curation and searchable				✓



minutes)

REST API for deployment management



REST API support in ecctl CLI, Golang SDK, and generated SDKs



Providers: AWS, Azure, Google Cloud

FedRAMP authorized at Moderate Impact level on AWS GovCloud (US)<sup>2</sup>

High availability across zones



Console signup with Google Account



Console signup with Microsoft Account



Multi-factor authentication



Multi-user management



Role-based access control



Elastic Cloud SAML single sign-on (SSO)



AWS Marketplace billing integration



Microsoft Azure Marketplace billing integration



Google Cloud Marketplace billing integration



AWS PrivateLink integration



Azure Private Link integration



Google Cloud Private Service Connect integration



Encryption at rest with AWS KMS keys





### Encryption at rest with SSL/TLS keys

IP filtering



SOC 2 and CSA Star 2 compliance



HIPAA BAA ready



ISO 27001/27017/27018



99.95 % Monthly Uptime SLA



## MONITORING & DIAGNOSTICS

### AutoOps

Real-time root cause analysis and resolution steps



Insights on how to improve performance and stability



Resource utilization visibility



Default data retention



Notifications to alerting and messaging frameworks (Slack, MS teams, PD, custom webhooks, and more)



Customization of events



### Stack monitoring

Full-stack monitoring (including Beats and Logstash)



Multi-stack monitoring



Configurable retention policy

Kibana alerting and actions<sup>4</sup>

Automatic stack issue alerts





Inverted index (for search)	✓	✓	✓	✓
Evaluating calculated fields at index time	✓	✓	✓	✓
Runtime fields	✓	✓	✓	✓
Lookup runtime fields	✓	✓	✓	✓
Document store (for unstructured)	✓	✓	✓	✓
Columnar store (for analytics)	✓	✓	✓	✓
Doc-values only fields	✓	✓	✓	✓
BKD trees (for numeric, dates, geo)	✓	✓	✓	✓
Flattened field type	✓	✓	✓	✓
Histogram field type	✓	✓	✓	✓
Match only text field type		✓	✓	✓
Shape field type	✓	✓	✓	✓
Vector field type	✓	✓	✓	✓
Version field type	✓	✓	✓	✓
Wildcard field type	✓	✓	✓	✓
Synthetic _source	13	13	13	✓

## Data management

Searchable snapshots				✓
Snapshot/restore APIs	✓	✓	✓	✓
Snapshot as simple archives	✓	✓	✓	✓
Snapshot lifecycle management	✓	✓	✓	✓
Snapshot-based peer recoveries	✓	✓	✓	✓
Data rollups	✓	✓	✓	✓



Data transforms	✓	✓	✓	✓
Index lifecycle management	✓	✓	✓	✓
Data stream lifecycle	✓	✓	✓	✓
Downsampling lifecycle	✓	✓	✓	✓
Streams	✓	✓	✓	✓
Streams AI Suggestions				✓
<b>Stack management</b>				
Data import tutorials	✓	✓	✓	✓
Ingest Node Pipeline Builder UI	✓	✓	✓	✓
Grok Debugger	✓	✓	✓	✓
Upgrade Assistant	✓	✓	✓	✓
Centralized Logstash pipeline management	✓	✓	✓	✓
<b>Scalability &amp; resiliency</b>				
Clustering and high availability	✓	✓	✓	✓
Cluster rebalancing	✓	✓	✓	✓
Advanced cluster rebalancing <sup>11</sup>	✓	✓	✓	✓
Cross-region cross-cluster replication				✓
Same-region cross-cluster replication			✓	✓
Cross-environment cross-cluster replication				✓
Cross-region cross-cluster search				✓
Same-region cross-cluster search (legacy certificate based security model / _search only)	✓	✓	✓	✓



SEARCH

Dedicated master nodes



Dedicated coordinating nodes



## Elastic Stack security

Secure settings



Data encryption at rest



Encrypted node-to-node communications



Role-based access control



Anonymous access control (public sharing)



Native authentication



Kibana Spaces



Kibana feature controls

Kibana subfeature privileges<sup>8</sup>

Prelogin access agreement



API Keys management



Elasticsearch Token Service



Single sign-on (SAML, OpenID Connect, Kerberos, JWT)



Attribute-based access control



Field- and document-level security



Advanced security for remote clusters



Custom authentication and authorization realms



## Alerting



Maintenance Windows			✓	✓
Tracking containment rule type (geofencing)		✓	✓	✓
Anomaly detection rule types by Machine Learning			✓	✓
Operational rule type for transforms	✓	✓	✓	✓
Search threshold rule types for Discover	✓	✓	✓	✓
Case Management	✓	✓	✓	✓
Case user assignment			✓	✓
Elastic Connectors (e.g., Server Log and Index)	✓	✓	✓	✓
Connectors (Actions) (e.g., email, webhook, Jira, Jira service management, MS Teams, PagerDuty, Slack, Tines, Torq, Swimlane, D3 Security, xMatters)		✓	✓	✓
Connectors (Actions) (e.g., OpsGenie, IBM Resilient, ServiceNow®, Cases, TheHive, XSOAR)			✓	✓
Connectors (Actions) (e.g., OpenAI, Amazon Bedrock, Google Gemini, Sentinel One, CrowdStrike, AI Connector, Microsoft Defender for Endpoint)				✓
Watcher	✓	✓	✓	✓

## Clients

REST APIs	✓	✓	✓	✓
Language clients	✓	✓	✓	✓
Query DSL	✓	✓	✓	✓
Console	✓	✓	✓	✓
JDBC client			✓	✓



## Localized UI

English	✓	✓	✓	✓	✓
Chinese (Simplified)	✓	✓	✓	✓	✓
French	✓	✓	✓	✓	✓
Japanese	✓	✓	✓	✓	✓
German	✓	✓	✓	✓	✓

## Custom plugins

Custom plugins		✓	✓	✓
----------------	--	---	---	---

## SEARCH & ANALYSIS

### Full-text search

Relevance scoring	✓	✓	✓	✓	✓
Highlighting	✓	✓	✓	✓	✓
Type ahead	✓	✓	✓	✓	✓
Corrections	✓	✓	✓	✓	✓
Suggestions	✓	✓	✓	✓	✓
Percolations	✓	✓	✓	✓	✓
Async search	✓	✓	✓	✓	✓
Results pinning	✓	✓	✓	✓	✓
Query profiler	✓	✓	✓	✓	✓
Dynamically updateable synonyms	✓	✓	✓	✓	✓
Similarity functions for vector fields	✓	✓	✓	✓	✓
Vector search	✓	✓	✓	✓	✓
DiskBBQ					✓



## Hybrid search

Synonym management



Query Rules



Learning to Rank



Retrievers: linear, rule, RRF, text similarity re-ranker



Retrievers: Standard, kNN, pinned, rescorer



## Analytics

Aggregations



Boxplot aggregation



Cumulative cardinality aggregation



Geoline aggregation



Geoshape aggregations



GeoHexgrid aggregations



Geogrid query



Moving percentiles aggregation



Multi terms aggregation



Normalize aggregation



Range aggregation over histogram fields



Random sampler aggregation



Rate aggregation



Significant terms aggregation p-value score



String stats aggregation



Top metrics aggregation





Vector tiles API



## Query languages

Elasticsearch SQL APIs



Event Query Language (EQL)



ES|QL (Elasticsearch Query Language)



Cross-cluster ES|QL



## MACHINE LEARNING

### Data exploration for machine learning

Data Visualizer



File upload wizard



Data drift



Dashboard embeddables



### Anomaly detection

Single metric and multi-metric



Population/entity analysis



Log message categorization



Rare analysis



Root cause indication



Forecasting on time series



DST support



### Data frame analysis

Outlier detection



Regression





## Inference and model management

Language identification	✓	✓	✓	✓
Third party model management, for ML nodes			✓	✓
Kibana Space access to models			✓	✓
Elastic Learned Sparse Encoder (ELSER) - packaged for ML nodes			✓	✓
e5 - packaged for ML nodes			✓	✓
Elastic Rerank				✓
Elastic inference service (ELSER, Elastic Managed LLM) <sup>15</sup>				✓
Inference API - Elastic managed (ELSER, e5, Elastic Rerank, Elastic managed LLM)				✓
Inference API - support for third party and self managed embeddings, reranking and LLM providers				✓

## AIOps

Explain log rate spikes			✓	✓
Log Pattern Analysis			✓	✓
Change Point Detection			✓	✓

## ELASTICSEARCH

Search server	✓	✓	✓	✓
Search management UI	✓	✓	✓	✓
Search stack monitoring	✓	✓	✓	✓
Dashboards for web and search analytics	✓	✓	✓	✓



## Content Management

Content management UI	✓	✓	✓	✓
Ingestion pipeline management	✓	✓	✓	✓
Inference processor management			✓	✓
Extraction Service (Beta)			✓	✓

## Machine Learning / AI

Third party model management			✓	✓
Elastic Learned Sparse Encoder (ELSER) - packaged for ML nodes			✓	✓
e5 - packaged for ML nodes			✓	✓
Elastic Rerank				✓
Elastic inference service (ELSER, Elastic managed LLM) <sup>15</sup>				✓
Inference API - Elastic managed (ELSER, e5, Elastic Rerank, Elastic managed LLM)				✓
Inference API - support for third party and self managed embeddings, reranking and LLM providers				✓
Playground				✓

## Query and relevance

Elasticsearch query DSL	✓	✓	✓	✓
ES QL (Elasticsearch Query Language)	✓	✓	✓	✓
ES QL Lookup Joins	✓	✓	✓	✓
Language-specific relevance	✓	✓	✓	✓
Vector search	✓	✓	✓	✓



## Syndication management

	Cloud	Cloud DevOps	Cloud Data	Cloud Security
--	-------	--------------	------------	----------------

Reciprocal Rank Fusion (RRF) for hybrid search



Query Rules



Learning to Rank (LTR)



Search Applications (beta)



## Clients

	Cloud	Cloud DevOps	Cloud Data	Cloud Security
--	-------	--------------	------------	----------------

Language clients (open source)

Cloud	✓	✓	✓	✓
-------	---	---	---	---

Search UI (open source)

Cloud	✓	✓	✓	✓
-------	---	---	---	---

AI ecosystem client integrations (open source)

Cloud	✓	✓	✓	✓
-------	---	---	---	---

Web and search analytics client (Beta)

Cloud	✓	✓	✓	✓
-------	---	---	---	---

## Security

	Cloud	Cloud DevOps	Cloud Data	Cloud Security
--	-------	--------------	------------	----------------

Encrypted communications

Cloud	✓	✓	✓	✓
-------	---	---	---	---

Role-based access control

Cloud	✓	✓	✓	✓
-------	---	---	---	---

Single sign-on (SAML, OpenID Connect, Kerberos, JWT)

Cloud	✓	✓	✓	✓
-------	---	---	---	---

Encryption at rest support

Cloud	✓	✓	✓	✓
-------	---	---	---	---

## DATA INGEST &amp; TRANSFORMATION

## Ingest products &amp; features

	Cloud	Cloud DevOps	Cloud Data	Cloud Security
--	-------	--------------	------------	----------------

Filebeat, Metricbeat, Winlogbeat, Packetbeat<sup>10</sup>, Heartbeat, Auditbeat, real browser-based synthetic monitoring agent (Beta)

Cloud	✓	✓	✓	✓
-------	---	---	---	---

Functionbeat

Cloud	✓	✓	✓	✓
-------	---	---	---	---

Logstash

Cloud	✓	✓	✓	✓
-------	---	---	---	---

ES-Hadoop

Cloud	✓	✓	✓	✓
-------	---	---	---	---



## Fleet

Fleet Server	✓	✓	✓	✓
Fleet app	✓	✓	✓	✓
Fleet integrations	✓	✓	✓	✓
Elastic Agent	✓	✓	✓	✓
Selective agent binary updates	✓	✓	✓	✓
Scheduled agent binary upgrades		✓	✓	✓
Automatic agent binary upgrades				✓
Selective agent policy reassignment	✓	✓	✓	✓
Selective agent unenrollment	✓	✓	✓	✓
Per Policy output assignment		✓	✓	✓
Per Integration output assignment				✓
Reusable Integration policies				✓
Fleet Space Awareness				✓
Fleet Multi-Cluster support				✓
Fleet Agent Migration to another cluster				✓

**Data sources - For a full list of integrations available, check out our [Integrations page](#).**

Abuse.ch	✓	✓	✓	✓
Audit system data	✓	✓	✓	✓
Cisco Firepower	✓	✓	✓	✓
Check Point Firewall	✓	✓	✓	✓
Cloudflare	✓	✓	✓	✓
CrowdStrike Falcon	✓	✓	✓	✓



Google Workspace	✓	✓	✓	✓	✓
Microsoft 365 Defender & Defender for Endpoint	✓	✓	✓	✓	✓
Microsoft (Office) 365	✓	✓	✓	✓	✓
Network Packet Capture	✓	✓	✓	✓	✓
NetFlow and IPFIX	✓	✓	✓	✓	✓
Okta	✓	✓	✓	✓	✓
Palo Alto Networks Cortex XDR	✓	✓	✓	✓	✓
Palo Alto Networks Firewalls	✓	✓	✓	✓	✓
SentinelOne	✓	✓	✓	✓	✓
Tenable	✓	✓	✓	✓	✓
Zscaler	✓	✓	✓	✓	✓

## Data transformation

Index time enrichment	✓	✓	✓	✓	✓
Processors	✓	✓	✓	✓	✓
Analyzers	✓	✓	✓	✓	✓
Tokenizers	✓	✓	✓	✓	✓
Filters	✓	✓	✓	✓	✓
Filter on ANN - vector Search	✓	✓	✓	✓	✓
Grok	✓	✓	✓	✓	✓
Field transformation	✓	✓	✓	✓	✓
External lookup enrichment	✓	✓	✓	✓	✓
Circle ingest processor	✓	✓	✓	✓	✓
Match and geo-match enrich processor <sup>9</sup>	✓	✓	✓	✓	✓



Supporting the following commercial databases

Redact ingest processor



## Elastic Common Schema

Elastic Common Schema



## Content Integrations<sup>14</sup>

Elastic open web crawler



Connector Framework



Connector API



Elastic Azure Blob Storage connector



Elastic Box connector



Elastic Confluence Cloud & Server connector



Elastic Confluence Data Center connector



Elastic Dropbox connector



Elastic GitHub & GitHub Enterprise Server connector



Elastic Gmail connector



Elastic Google Cloud Storage connector



Elastic Google Drive connector



Elastic GraphQL connector



Elastic Jira Cloud & Server connector



Elastic Jira Data Center connector



Elastic MongoDB connector



Elastic Microsoft SQL connector





Elastic Notion connector



Elastic OneDrive connector



Elastic Oracle connector



Elastic Outlook connector



Elastic PostgreSQL connector



Elastic Redis connector



Elastic S3 connector



Elastic Salesforce connector



Elastic ServiceNow connector



Elastic SharePoint Online connector



Elastic SharePoint Server connector



Elastic Slack connector



Elastic Teams connector



Elastic Zoom connector



## DATA EXPLORATION & VISUALIZATION

### Visualizations

Time series



Geo



Metrics



Tables



Tag cloud



Custom (Vega)



Lens





Language)

Dashboards



Drilldown between dashboards



Drilldown to URL



Discover



Field statistics (Beta)



Console



Kibana query autocomplete



Kibana runtime fields editor



Run search sessions in background



Graph analytics



Data views



## Share & collaborate

Embeddable dashboards



Anonymous access control (public sharing)



CSV exports



PDF and PNG reports



Saved queries



## Content management

Kibana Spaces



Custom banners



Object export UI &amp; APIs



Tags



Navigational search





User Experience overview



Curated ad hoc data exploration



Service Level Objectives (SLOs)

Kibana alerting and actions<sup>4</sup>

Universal Profiling



Elastic AI Assistant



LLM Observability



### ELASTIC APM<sup>3</sup>

#### Elastic APM

APM server



Jaeger intake

OpenTelemetry intake for traces and metrics<sup>6</sup>

APM app



Distributed tracing



Service maps



Correlations



Synthetic \_source for APM indices

13

13

13



LLM tracing



#### APM language support

Java



.NET



Go



Ruby





Python



Node



## Stack integrations

Elastic Logs and Metrics

Kibana alerting and actions<sup>4</sup>

Machine learning



Synthetic \_source for Profiling indices

13

13

13



## ELASTIC LOGS

Log shipper (Filebeat)



Dashboards for common data sources



Logs app



Logsdb indices for logs



Synthetic \_source for logsdb indices

13

13

13



Custom routing on sort fields for logsdb



## Integrations

Elastic Uptime and APM

Kibana alerting and actions<sup>4</sup>

Log categorization



Machine learning



## ELASTIC METRICS

Metric shipper (Metricbeat)





Metrics app

Time series indices for metrics (TSDS) 13 13 13

Time series indices for metrics (TSDS)

Time series indices for metrics (TSDS) 13 13 13

Synthetic \_source for time series indices

Synthetic \_source for time series indices 13 13 13

Downsampling

Downsampling 13 13 13

## Integrations

Elastic Logs, APM, Synthetic Monitoring Private Locations

Elastic Logs, APM, Synthetic Monitoring Private Locations 13 13 13

Kibana alerting and actions<sup>4</sup>Kibana alerting and actions<sup>4</sup> 13 13 13

Machine learning

Machine learning 13 13 13

## ELASTIC SYNTHETIC MONITORING

Synthetic Monitoring UI

Synthetic Monitoring UI 13 13 13

Project Monitors

Project Monitors 13 13 13

Managed Test Execution Service<sup>12</sup>Managed Test Execution Service<sup>12</sup> 13 13 13

Private Testing Locations

Private Testing Locations 13 13 13

Point and Click Script Recorder

Point and Click Script Recorder 13 13 13

## ELASTIC SECURITY

Elastic Common Schema

Elastic Common Schema 13 13 13

Extended detection &amp; response (XDR)

Extended detection &amp; response (XDR) 13 13 13

Security information and event management (SIEM)

Security information and event management (SIEM) 13 13 13

Host security analysis

Host security analysis 13 13 13

Network security analysis

Network security analysis 13 13 13

User security analysis

User security analysis 13 13 13



Detection engine (e.g., correlation, indicator match, threshold)	✓	✓	✓	✓
Prebuilt detection rules	✓	✓	✓	✓
Prebuilt detection rules import/export	✓	✓	✓	✓
Prebuilt detection rules customization				✓
Detection alerts suppression			✓	✓
Detection alert external actions		✓	✓	✓
Machine learning anomaly detection			✓	✓
Prebuilt anomaly detection jobs			✓	✓
Attack Discovery				✓
Malware prevention	✓	✓	✓	✓
Admin-defined endpoint blocklist	✓	✓	✓	✓
Ransomware prevention			✓	✓
Malicious behavior protection			✓	✓
Memory threat protection			✓	✓
Self-healing			✓	✓
Host Isolation			✓	✓
Interactive response console				✓
Tamper protection		✓	✓	✓
Elastic AI Assistant				✓
Threat intelligence management				✓
Threat Intelligence Platform (TIP)				✓
Customizable on-endpoint protection notifications			✓	✓



## Workload Session Recording

Device Control



Automatic Migration



## Integrations

Elastic Agent



Elastic APM



IPinfo Commercial Database



Elastic Maps



Osquery Manager

Network Packet Capture<sup>10</sup>

Threat intelligence feeds and platforms



Machine learning

Kibana Alerts and Actions<sup>4</sup>

Response actions on 3rd-party endpoint solutions



Atlassian Jira



Swimlane SOAR



IBM Resilient



ServiceNow ITOM, ITSM, SecOps



Generative AI Connector for Open AI, Azure Open AI, AWS Bedrock, Google Vertex AI



## ELASTIC MAPS

### Elastic Maps Service<sup>5</sup>

Base layer maps





Multiple layers	✓	✓	✓	✓
Native vector tile support	✓	✓	✓	✓
Layer-based filtering	✓	✓	✓	✓
Client-side styling	✓	✓	✓	✓
Individual points and shapes	✓	✓	✓	✓
Tracking alerts		✓	✓	✓
Containment alerts		✓	✓	✓
Embed maps in dashboard	✓	✓	✓	✓
Embed maps in Canvas	✓	✓	✓	✓
Geo-threshold alerts		✓	✓	✓
Display up to 24 zoom levels	✓	✓	✓	✓
Custom raster and vector tile service support	✓	✓	✓	✓
Kibana Alerts: tracking containment (geofencing)		✓	✓	✓

## SUPPORT

Support level	Limited	Base	Enhanced	Premium
Support coverage		Business hours	24/7/365	24/7/365
Target initial response time		Urgent: 4 business hours High: 1 business day Normal: 2 business days	Urgent: 1 hour High: 4 hours Normal: 1 business day	Urgent: 30 minutes High: 4 hours Normal: 1 business day
Unlimited # of incidents		✓	✓	✓
Support contacts <sup>7</sup>	2	6	8	8
Ticket-based support	✓	✓	✓	✓
SLA-based support		✓	✓	✓



<sup>5</sup> [Elastic Maps Service - Terms of Service](#)

<sup>6</sup> There are two options for OpenTelemetry intake: native support of the OpenTelemetry protocol directly into APM Server (experimental), and the Elastic exporter on the OpenTelemetry collector, which is the recommended approach. If you choose the latter, note that Elastic Cloud does not host the Elastic exporter on the OpenTelemetry collector exporter, refer to [documentation](#) to set one up adjacent to your applications.

<sup>7</sup> Elastic Certified Professionals can be added as additional Support contacts on paid subscriptions at no additional charge.

<sup>8</sup> Access to administering Kibana subfeature privileges start at the Gold tier and are available on a per-feature basis matching the feature's subscriptions tier.

<sup>9</sup> [Elastic Geolp Database Service Agreement](#)

<sup>10</sup> Re-distributing the Windows release of Packetbeat and the Network Packet Capture agent integration for Windows hosts requires an additional license to npcap, a Windows packet sniffing library, that may be obtained from nmap.org.

<sup>11</sup> Advanced cluster rebalancing is based on observed data stream write loads described in cluster-level shard allocation.

<sup>12</sup> Access to the synthetic monitoring managed testing infrastructure is limited to Elastic Cloud users only or users consuming Elastic Cloud through a CSP marketplace. Test runs executed on the managed testing infrastructure incur an additional cost.

<sup>13</sup> Synthetic \_source is an Enterprise feature from 8.17 onward.

<sup>14</sup> Updates provided through this subscription page exclude [End-of-Life \(EOL\) products](#) such as Enterprise Search or included features such as App Search, Workplace Search, Elastic web crawler or native connectors. For more details on discontinued products, please consult our [product subscription archive](#).

<sup>15</sup> Additional usage charges apply.

The list above reflects the features available in the latest version of the Elastic Stack. Any features or functions of services or products referenced on this page or other pages, or in any presentations, press releases or public statements, which are not currently available or not currently available as a GA release, may not be delivered on time or at all. The development, release, and timing of any features or functionality described for our products remains at our sole discretion. Customers who purchase our products and services should make the purchase decisions based upon services and product features and functions that are currently available.

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