

Elastic Cloud managed service features

Elastic Cloud gives you the flexibility to run where you want. Deploy our managed service on Google Cloud, Microsoft Azure, or Amazon Web Services, and we'll handle the maintenance and upkeep for you.

Standard	Gold	Platinum	Enterprise
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PLATFORM SERVICES



Deployment autoscaling	✓	✓	✓	✓
Same day version availability	✓	✓	✓	✓
Instant access to security patches	✓	✓	✓	✓
Single-click deployment upgrades	✓	✓	✓	✓
In-place configuration change	✓	✓	✓	✓
Deployment templates	✓	✓	✓	✓
Hot-warm-cold architecture, with automated index curation	✓	✓	✓	✓



searchable snapshots				
Frozen data tier with automated index curation and searchable snapshots				✓
Automated snapshots (configurable, default every 30 minutes)	✓	✓	✓	✓
REST API for deployment management	✓	✓	✓	✓
REST API support in ecctl CLI, Golang SDK, and generated SDKs	✓	✓	✓	✓



Feature	Free	Starter	Pro	Enterprise
Security: authorized at Moderate Impact level on AWS GovCloud (US) ²	✓	✓	✓	✓
High availability across zones	✓	✓	✓	✓
Console signup with Google Account	✓	✓	✓	✓
Console signup with Microsoft Account	✓	✓	✓	✓
Multi-factor authentication	✓	✓	✓	✓
Multi-user management	✓	✓	✓	✓
Role-based access control	✓	✓	✓	✓



AWS Marketplace billing integration	✓	✓	✓	✓
Microsoft Azure Marketplace billing integration	✓	✓	✓	✓
Google Cloud Marketplace billing integration	✓	✓	✓	✓
AWS PrivateLink integration	✓	✓	✓	✓
Azure Private Link integration	✓	✓	✓	✓
Google Cloud Private Service Connect integration	✓	✓	✓	✓
Encryption at rest with AWS KMS keys				✓



Encryption at rest with GCP KMS keys				✓
IP filtering	✓	✓	✓	✓
SOC 2 and CSA Star 2 compliance	✓	✓	✓	✓
HIPAA BAA ready	✓	✓	✓	✓
ISO 27001/27017/27018	✓	✓	✓	✓

MONITORING & DIAGNOSTICS

AutoOps

Real-time root cause analysis and resolution steps	✓	✓	✓	✓
--	---	---	---	---



Resource utilization visibility	✓	✓	✓	✓
Default data retention	✓	✓	✓	✓
Notifications to alerting and messaging frameworks (Slack, MS teams, PD, custom webhooks, and more)	✓	✓	✓	✓
Customization of events	✓	✓	✓	✓

Stack monitoring

Full-stack monitoring (including Beats and Logstash)	✓	✓	✓	✓
--	---	---	---	---



Configurable retention policy	✓	✓	✓	✓
Kibana alerting and actions ⁴	✓	✓	✓	✓
Automatic stack issue alerts	✓	✓	✓	✓

ELASTIC STACK OPERATIONS & MANAGEMENT

Storage types

Inverted index (for search)	✓	✓	✓	✓
Evaluating calculated fields at index time	✓	✓	✓	✓
Runtime fields	✓	✓	✓	✓

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Document store (for unstructured)	✓	✓	✓	✓
Columnar store (for analytics)	✓	✓	✓	✓
Doc-values only fields	✓	✓	✓	✓
BKD trees (for numeric, dates, geo)	✓	✓	✓	✓
Flattened field type	✓	✓	✓	✓
Histogram field type	✓	✓	✓	✓
Match only text field type		✓	✓	✓
Shape field type	✓	✓	✓	✓
Vector field type	✓	✓	✓	✓



Synthetic _source	13	13	13	✓
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Data management

Searchable snapshots				✓
Snapshot/restore APIs	✓	✓	✓	✓
Snapshot as simple archives	✓	✓	✓	✓
Snapshot lifecycle management	✓	✓	✓	✓
Snapshot-based peer recoveries	✓	✓	✓	✓
Data rollups	✓	✓	✓	✓



Data transforms	✓	✓	✓	✓
Index lifecycle management	✓	✓	✓	✓
Data stream lifecycle	✓	✓	✓	✓
Downsampling lifecycle	✓	✓	✓	✓

Stack management

Data import tutorials	✓	✓	✓	✓
Ingest Node Pipeline Builder UI	✓	✓	✓	✓
Grok Debugger	✓	✓	✓	✓
Upgrade Assistant	✓	✓	✓	✓



Scalability & resiliency

Clustering and high availability	✓	✓	✓	✓
Cluster rebalancing	✓	✓	✓	✓
Advanced cluster rebalancing ¹¹	✓	✓	✓	✓
Cross-region cross-cluster replication				✓
Same-region cross-cluster replication			✓	✓
Cross-environment cross-cluster replication				✓
Cross-region cross-cluster search				✓



model / _search only)				
Cross-cluster ES QL				✓
Cross-environment cross-cluster search				✓
Dedicated master nodes	✓	✓	✓	✓
Dedicated coordinating nodes	✓	✓	✓	✓

Elastic Stack security

Secure settings	✓	✓	✓	✓
Data encryption at rest	✓	✓	✓	✓
Encrypted node-to-node	✓	✓	✓	✓



Anonymous access
control (public
sharing)



Native authentication



Kibana Spaces



Kibana feature
controls



Kibana subfeature
privileges⁸



Prelogin access
agreement



API Keys
management



Elasticsearch Token
Service





Attribute-based access control			✓	✓
Field- and document-level security			✓	✓
Advanced security for remote clusters				✓
Custom authentication and authorization realms			✓	✓

Alerting

Noise reduction capabilities (e.g., Scheduled Snooze, Muting, Deduping, etc.)	✓	✓	✓	✓
---	---	---	---	---



Tracking				
containment rule type (geofencing)		✓	✓	✓
Anomaly detection rule types by Machine Learning			✓	✓
Operational rule type for transforms	✓	✓	✓	✓
Search threshold rule types for Discover	✓	✓	✓	✓
Case Management	✓	✓	✓	✓
Case user assignment			✓	✓
Elastic Connectors (e.g., Server Log and Index)	✓	✓	✓	✓



Slack, Tines, Torq, Swimlane, D3 Security, xMatters)				
Connectors (Actions) (e.g., OpsGenie, IBM Resilient, ServiceNow®, Cases, TheHive, XSOAR)			✓	✓
Connectors (Actions) (e.g., OpenAI, Amazon Bedrock, Google Gemini, Sentinel One, CrowdStrike, AI Connector, Microsoft Defender for Endpoint)				✓
Watcher	✓	✓	✓	✓



Language clients	✓	✓	✓	✓
Query DSL	✓	✓	✓	✓
Console	✓	✓	✓	✓
JDBC client			✓	✓
ODBC client			✓	✓
Tableau Connector			✓	✓

Localized UI

English	✓	✓	✓	✓
Chinese (Simplified)	✓	✓	✓	✓
French	✓	✓	✓	✓



Custom plugins		✓	✓	✓
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SEARCH & ANALYSIS

Full-text search

Relevance scoring	✓	✓	✓	✓
Highlighting	✓	✓	✓	✓
Type ahead	✓	✓	✓	✓
Corrections	✓	✓	✓	✓
Suggestions	✓	✓	✓	✓
Percolations	✓	✓	✓	✓
Async search	✓	✓	✓	✓



Dynamically updateable synonyms	✓	✓	✓	✓
Similarity functions for vector fields	✓	✓	✓	✓
Vector search	✓	✓	✓	✓
Reciprocal Rank Fusion (RRF) for hybrid search				✓
Synonym management	✓	✓	✓	✓
Query Rules				✓
Learning to Rank				✓
Retrievers: linear, rule, RRF, text			✓	



rescorer				
Rank Vectors (for MaxSim)			✓	
Analytics				
Aggregations	✓	✓	✓	✓
Boxplot aggregation	✓	✓	✓	✓
Cumulative cardinality aggregation	✓	✓	✓	✓
Geoline aggregation		✓	✓	✓
Geoshape aggregations		✓	✓	✓
Geohexgrid aggregations	✓	✓	✓	✓



aggregation	Cloud	Cloud Enterprise	Cloud Enterprise with ML	Cloud Enterprise with ML and Security
Multi terms aggregation	✓	✓	✓	✓
Normalize aggregation	✓	✓	✓	✓
Range aggregation over histogram fields		✓	✓	✓
Random sampler aggregation	✓	✓	✓	✓
Rate aggregation	✓	✓	✓	✓
Significant terms aggregation p-value score	✓	✓	✓	✓
String stats aggregation	✓	✓	✓	✓

Q⁺

Index aggregation	✓	✓	✓	✓
Graph exploration			✓	✓
Vector tiles API	✓	✓	✓	✓

Query languages

Elasticsearch SQL APIs	✓	✓	✓	✓
Event Query Language (EQL)	✓	✓	✓	✓
ES QL (Elasticsearch Query Language)	✓	✓	✓	✓
Cross-cluster ES QL				✓

MACHINE LEARNING



File upload wizard	✓	✓	✓	✓
Data drift			✓	✓
Dashboard embeddables		✓	✓	

Anomaly detection

Single metric and multi-metric			✓	✓
Population/entity analysis			✓	✓
Log message categorization			✓	✓
Rare analysis			✓	✓
Root cause			✓	✓



DST support		✓	✓	✓
Data frame analysis				
Outlier detection			✓	✓
Regression			✓	✓
Classification			✓	✓
Feature importance			✓	✓
Inference and model management				
Language identification	✓	✓	✓	✓
Third party model management, for ML nodes			✓	✓



Elastic Learned Sparse Encoder (ELSER) - packaged for ML nodes			✓	✓
e5 - packaged for ML nodes			✓	✓
Elastic Rerank				✓
Elastic inference service (ELSER, Elastic Managed LLM) ¹⁵			✓	
Inference API - Elastic managed (ELSER, e5, Elastic Rerank, Elastic managed LLM)				✓
Inference API - support for third party and self managed				✓



AIOps

Explain log rate spikes			✓	✓
Log Pattern Analysis			✓	✓
Change Point Detection			✓	✓

ELASTICSEARCH

Search server	✓	✓	✓	✓
Search management UI	✓	✓	✓	✓
Search stack monitoring	✓	✓	✓	✓
Dashboards for web	✓	✓	✓	✓



Elastic AI Assistant				✓
Content Management				
Content management UI	✓	✓	✓	✓
Ingestion pipeline management	✓	✓	✓	✓
Inference processor management			✓	✓
Extraction Service (Beta)			✓	✓
Machine Learning / AI				
Third party model management			✓	✓
Elastic Learned Sparse Encoder			✓	✓



ML nodes				
Elastic Rerank				✓
Elastic inference service (ELSER, Elastic managed LLM) ¹⁵				✓
Inference API - Elastic managed (ELSER, e5, Elastic Rerank, Elastic managed LLM)				✓
Inference API - support for third party and self managed embeddings, reranking and LLM providers				✓
Playground				✓

	Q ⁺			
DSL	▼	▼	▼	▼
ES QL (Elasticsearch Query Language)	✓	✓	✓	✓
ES QL Lookup Joins	✓	✓	✓	✓
Language-specific relevance	✓	✓	✓	✓
Vector search	✓	✓	✓	✓
Similarity functions for vector fields	✓	✓	✓	✓
Synonym management	✓	✓	✓	✓
Reciprocal Rank Fusion (RRF) for hybrid search				✓
Query Rules				✓



Search Applications
(beta)



Clients

Language clients
(open source)



Search UI (open
source)



AI ecosystem client
integrations (open
source)



Web and search
analytics client
(Beta)



Security

Encrypted
communications





Single sign-on (SAML, OpenID Connect, Kerberos, JWT)			✓	✓
Encryption at rest support	✓	✓	✓	✓

DATA INGEST & TRANSFORMATION

Ingest products & features

Filebeat, Metricbeat, Winlogbeat, Packetbeat ¹⁰ , Heartbeat, Auditbeat, real browser-based synthetic monitoring agent (Beta)	✓	✓	✓	✓
Functionbeat	✓	✓	✓	✓



File import wizard	✓	✓	✓	✓
Auto Import (Tech Preview)				✓

Fleet

Fleet Server	✓	✓	✓	✓
Fleet app	✓	✓	✓	✓
Fleet integrations	✓	✓	✓	✓
Elastic Agent	✓	✓	✓	✓
Selective agent binary updates	✓	✓	✓	✓
Scheduled agent binary upgrades		✓	✓	✓



Selective agent policy reassignment	✓	✓	✓	✓
Selective agent unenrollment	✓	✓	✓	✓
Per Policy output assignment		✓	✓	✓
Per Integration output assignment				✓
Reusable Integration policies				✓
Fleet Space Awareness				✓
Fleet Multi-Cluster support				✓

Data sources - For a full list of integrations available, check out our [Integrations page](#).



Cisco Firepower	✓	✓	✓	✓
Check Point Firewall	✓	✓	✓	✓
Cloudflare	✓	✓	✓	✓
CrowdStrike Falcon	✓	✓	✓	✓
Fortinet Fortigate	✓	✓	✓	✓
File Integrity Monitoring	✓	✓	✓	✓
Google Workspace	✓	✓	✓	✓
Microsoft 365 Defender & Defender for Endpoint	✓	✓	✓	✓
Microsoft (Office) 365	✓	✓	✓	✓



Network and ITMX

Okta

Palo Alto Networks
Cortex XDR

Palo Alto Networks
Firewalls

SentinelOne

Tenable

Zscaler

Data transformation

Index time
enrichment

Processors



Filters	✓	✓	✓	✓
Filter on ANN - vector Search	✓	✓	✓	✓
Grok	✓	✓	✓	✓
Field transformation	✓	✓	✓	✓
External lookup enrichment	✓	✓	✓	✓
Circle ingest processor	✓	✓	✓	✓
Match and geo- match enrich processor ⁹	✓	✓	✓	✓
Support for MaxMind commercial databases				✓



Redact ingest processor			✓	✓
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Elastic Common Schema

Elastic Common Schema	✓	✓	✓	✓
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Content Integrations¹⁴

Elastic open web crawler	✓	✓	✓	✓
Connector Framework	✓	✓	✓	✓
Connector API	✓	✓	✓	✓
Elastic Azure Blob Storage connector	✓	✓	✓	✓



	Cloud	Server	Storage	Database
Elastic Confluence Cloud & Server connector	✓	✓	✓	✓
Elastic Confluence Data Center connector	✓	✓	✓	✓
Elastic Dropbox connector	✓	✓	✓	✓
Elastic GitHub & GitHub Enterprise Server connector	✓	✓	✓	✓
Elastic Gmail connector	✓	✓	✓	✓
Elastic Google Cloud Storage connector	✓	✓	✓	✓
Elastic Google Drive connector	✓	✓	✓	✓



Elastic OneDrive & Server connector	✓	✓	✓	✓
Elastic Jira Data Center connector	✓	✓	✓	✓
Elastic MongoDB connector	✓	✓	✓	✓
Elastic Microsoft SQL connector	✓	✓	✓	✓
Elastic MySQL connector	✓	✓	✓	✓
Elastic Network Drive connector	✓	✓	✓	✓
Elastic Notion connector	✓	✓	✓	✓
Elastic OneDrive connector	✓	✓	✓	✓



Elastic Outlook connector	✓	✓	✓	✓
Elastic PostgreSQL connector	✓	✓	✓	✓
Elastic Redis connector	✓	✓	✓	✓
Elastic S3 connector	✓	✓	✓	✓
Elastic Salesforce connector	✓	✓	✓	✓
Elastic ServiceNow connector	✓	✓	✓	✓
Elastic SharePoint Online connector	✓	✓	✓	✓
Elastic SharePoint Server connector	✓	✓	✓	✓



Elastic Teams
connector



Elastic Zoom
connector



DATA EXPLORATION & VISUALIZATION

Visualizations

Time series



Geo



Metrics



Tables



Tag cloud



Custom (Vega)



ES|QL (Elasticsearch
Query Language)

Dashboards

Drilldown between
dashboards

Drilldown to URL



Discover



Field statistics (Beta)



Console

Kibana query
autocompleteKibana runtime fields
editor



Graph analytics			✓	✓
Data views	✓	✓	✓	✓
Share & collaborate				
Embeddable dashboards	✓	✓	✓	✓
Anonymous access control (public sharing)	✓	✓	✓	✓
CSV exports	✓	✓	✓	✓
PDF and PNG reports		✓	✓	✓
Saved queries	✓	✓	✓	✓
Content management				
Kibana Spaces	✓	✓	✓	✓



Tags	✓	✓	✓	✓
Navigational search	✓	✓	✓	✓
ELASTIC OBSERVABILITY				
Observability overview	✓	✓	✓	✓
User Experience overview	✓	✓	✓	✓
Curated ad hoc data exploration	✓	✓	✓	✓
Service Level Objectives (SLOs)			✓	✓
Kibana alerting and actions ⁴	✓	✓	✓	✓



LLM Observability



ELASTIC APM³

Elastic APM

APM server



Jaeger intake



OpenTelemetry
intake for traces and
metrics⁶



APM app



Distributed tracing







Service maps





APM features	APM	APM	APM	APM
LLM tracing	✓	✓	✓	✓
APM language support				
Java	✓	✓	✓	✓
.NET	✓	✓	✓	✓
Go	✓	✓	✓	✓
Ruby	✓	✓	✓	✓
RUM (JavaScript)	✓	✓	✓	✓
PHP	✓	✓	✓	✓
Python	✓	✓	✓	✓
Node	✓	✓	✓	✓

Q⁺

Metrics				
Kibana alerting and actions ⁴	✓	✓	✓	✓
Machine learning			✓	✓
Synthetic _source for Profiling indices	13	13	13	✓

ELASTIC LOGS

Log shipper (Filebeat)	✓	✓	✓	✓
Dashboards for common data sources	✓	✓	✓	✓
Logs app	✓	✓	✓	✓

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Synthetic sources for logsdb indices	13	13	13	✓
Custom routing on sort fields for logsdb				✓

Integrations

Elastic Uptime and APM	✓	✓	✓	✓
Kibana alerting and actions ⁴	✓	✓	✓	✓
Log categorization			✓	✓
Machine learning			✓	✓

ELASTIC METRICS

Metric shipper	✓	✓	✓	✓
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sources				
Metrics app	✓	✓	✓	✓
Time series indices for metrics (TSDS)	✓	✓	✓	✓
Synthetic _source for time series indices	13	13	13	✓
Downsampling	✓	✓	✓	✓

Integrations

Elastic Logs, APM, Synthetic Monitoring Private Locations	✓	✓	✓	✓
Kibana alerting and actions ⁴	✓	✓	✓	✓
Machine learning			✓	✓



CI	CD	Cloud	Container	DevOps
Project Monitors	✓	✓	✓	✓
Managed Test Execution Service ¹²	✓	✓	✓	✓
Private Testing Locations	✓	✓	✓	✓
Point and Click Script Recorder	✓	✓	✓	✓

ELASTIC SECURITY

Elastic Common Schema	✓	✓	✓	✓
Extended detection & response (XDR)	✓	✓	✓	✓



Host security analysis	✓	✓	✓	✓
Network security analysis	✓	✓	✓	✓
User security analysis	✓	✓	✓	✓
Timeline event explorer	✓	✓	✓	✓
Case management	✓	✓	✓	✓
Detection engine (e.g., correlation, indicator match, threshold)	✓	✓	✓	✓
Prebuilt detection rules	✓	✓	✓	✓



Incident detection rules customization			✓	
Detection alerts suppression			✓	✓
Detection alert external actions		✓	✓	✓
Machine learning anomaly detection			✓	✓
Prebuilt anomaly detection jobs			✓	✓
Attack Discovery				✓
Malware prevention	✓	✓	✓	✓
Admin-defined endpoint blocklist	✓	✓	✓	✓
Ransomware			✓	✓



Memory threat protection			✓	✓
Self-healing			✓	✓
Host Isolation			✓	✓
Interactive response console				✓
Tamper protection		✓	✓	✓
Elastic AI Assistant				✓
Threat intelligence management				✓
Threat Intelligence Platform (TIP)				✓
Customizable on-endpoint protection			✓	✓



Posture Management (K/CSPM)	▼	▼	▼	▼
Workload session auditing				✓

Integrations

Elastic Agent	✓	✓	✓	✓
Elastic APM	✓	✓	✓	✓
IPinfo Commercial Database			✓	
Elastic Maps	✓	✓	✓	✓
Osquery Manager	✓	✓	✓	✓
Network Packet Capture ¹⁰	✓	✓	✓	✓

Q⁺

Machine Learning			✓	✓
Kibana Alerts and Actions ⁴	✓	✓	✓	✓
Response actions on 3rd-party endpoint solutions			✓	
Atlassian Jira		✓	✓	✓
Swimlane SOAR		✓	✓	✓
IBM Resilient			✓	✓
ServiceNow ITOM, ITSM, SecOps			✓	✓
Generative AI Connector for Open AI, Azure Open AI, AWS Bedrock, Google Vertex AI				✓



Base layer maps	✓	✓	✓	✓
Maps app				
Shapefile and GeoJSON upload	✓	✓	✓	✓
Multiple layers	✓	✓	✓	✓
Native vector tile support	✓	✓	✓	✓
Layer-based filtering	✓	✓	✓	✓
Client-side styling	✓	✓	✓	✓
Individual points and shapes	✓	✓	✓	✓
Tracking alerts		✓	✓	✓

SUPPORT				
Support level	Limited	Base	Enhanced	Premium



Target initial response time		Urgent: 4 business hours High: 1 business day Normal: 2 business days	Urgent: 1 hour High: 4 hours Normal: 1 business day	Urgent: 30 minutes High: 4 hours Normal: 1 business day
Unlimited # of incidents		✓	✓	✓
Support contacts ⁷	2	6	8	8
Ticket-based support	✓	✓	✓	✓
SLA-based support		✓	✓	✓

² Elastic Cloud subscriptions on AWS GovCloud (US) are only available annually at this time (not monthly).

³ Elastic APM is not supported on Elastic Cloud Standard when purchased through the AWS Marketplace.



⁶ There are two options for OpenTelemetry intake: native support of the OpenTelemetry protocol directly into APM Server (experimental), and the Elastic exporter on the OpenTelemetry collector, which is the recommended approach. If you choose the latter, note that Elastic Cloud does not host the Elastic exporter on the OpenTelemetry collector exporter, refer to [documentation](#) to set one up adjacent to your applications.

⁷ Elastic Certified Professionals can be added as additional Support contacts on paid subscriptions at no additional charge.

⁸ Access to administering Kibana subfeature privileges start at the Gold tier and are available on a per-feature basis matching the feature's subscriptions tier.

⁹ [Elastic GeolP Database Service Agreement](#)

¹⁰ Re-distributing the Windows release of Packetbeat and the Network Packet Capture agent integration for Windows hosts requires an additional license to npcap, a Windows packet sniffing library, that may be obtained from [nmap.org](#).

¹¹ Advanced cluster rebalancing is based on observed data stream write loads described in cluster-level shard allocation.

¹² Access to the synthetic monitoring managed testing infrastructure is limited to Elastic Cloud users only or users consuming Elastic Cloud through a CSP marketplace. Test runs executed on the managed testing infrastructure incur an additional cost.

¹³ Synthetic _source is an Enterprise feature from 8.17 onward.

¹⁴ Updates provided through this subscription page exclude [End-of-Life \(EOL\) products](#) such as Enterprise Search or included features such as App Search, Workplace Search, Elastic web crawler or native connectors. For more details on discontinued products, please consult our [product subscription archive](#).



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