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Elastic Cloud managed service features

Elastic Cloud gives you the flexibility to run where you want. Deploy our managed service on Google Cloud, Microsoft Azure, or Amazon Web Services, and we'll handle the maintenance and upkeep for you.

Standard Gold Platinum Enterprise

PLATFORM SERVICES

Q⁺

	Q1	Q2	Q3	Q4
Deployment autoscaling	✓	✓	✓	✓
Same day version availability	✓	✓	✓	✓
Instant access to security patches	✓	✓	✓	✓
Single-click deployment upgrades	✓	✓	✓	✓
In-place configuration change	✓	✓	✓	✓
Deployment templates	✓	✓	✓	✓
Hot-warm-cold architecture, with automated index curation	✓	✓	✓	✓



searchable snapshots				
Frozen data tier with automated index curation and searchable snapshots				
Automated snapshots (configurable, default every 30 minutes)				
REST API for deployment management				
REST API support in ecctl CLI, Golang SDK, and generated SDKs				

Q⁺

Feature	Cloud	Cloud	Cloud	Cloud
PCI DSS 3.2.1 compliance at Moderate Impact level on AWS GovCloud (US) ²	✓	✓	✓	✓
High availability across zones	✓	✓	✓	✓
Console signup with Google Account	✓	✓	✓	✓
Console signup with Microsoft Account	✓	✓	✓	✓
Multi-factor authentication	✓	✓	✓	✓
Multi-user management	✓	✓	✓	✓
Role-based access control	✓	✓	✓	✓

Q⁺

AWS Marketplace billing integration	✓	✓	✓	✓
Microsoft Azure Marketplace billing integration	✓	✓	✓	✓
Google Cloud Marketplace billing integration	✓	✓	✓	✓
AWS PrivateLink integration	✓	✓	✓	✓
Azure Private Link integration	✓	✓	✓	✓
Google Cloud Private Service Connect integration	✓	✓	✓	✓
Encryption at rest with AWS KMS keys				✓



Encryption at rest
with GCP KMS keys

IP filtering

SOC 2 and CSA Star
2 compliance

HIPAA BAA ready

ISO
27001/27017/27018

MONITORING & DIAGNOSTICS

AutoOps

Real-time root cause
analysis and
resolution steps

Q⁺

Resource utilization visibility	✓	✓	✓	✓
Default data retention	✓	✓	✓	✓
Notifications to alerting and messaging frameworks (Slack, MS teams, PD, custom webhooks, and more)	✓	✓	✓	✓
Customization of events	✓	✓	✓	✓

Stack monitoring

Full-stack monitoring (including Beats and Logstash)	✓	✓	✓	✓

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Q⁺

Configurable

retention policy



Kibana alerting and
actions⁴



Automatic stack
issue alerts



ELASTIC STACK OPERATIONS & MANAGEMENT

Storage types

Inverted index (for
search)



Evaluating calculated
fields at index time



Runtime fields



Q⁺

Document store (for unstructured)	✓	✓	✓	✓
Columnar store (for analytics)	✓	✓	✓	✓
Doc-values only fields	✓	✓	✓	✓
BKD trees (for numeric, dates, geo)	✓	✓	✓	✓
Flattened field type	✓	✓	✓	✓
Histogram field type	✓	✓	✓	✓
Match only text field type		✓	✓	✓
Shape field type	✓	✓	✓	✓
Vector field type	✓	✓	✓	✓



Synthetic _source	13	13	13	✓
-------------------	----	----	----	---

Data management

Searchable snapshots				✓
Snapshot/restore APIs	✓	✓	✓	✓
Snapshot as simple archives	✓	✓	✓	✓
Snapshot lifecycle management	✓	✓	✓	✓
Snapshot-based peer recoveries	✓	✓	✓	✓
Data rollups	✓	✓	✓	✓

Q⁺

Data transforms	✓	✓	✓	✓
Index lifecycle management	✓	✓	✓	✓
Data stream lifecycle	✓	✓	✓	✓
Downsampling lifecycle	✓	✓	✓	✓

Stack management

Data import tutorials	✓	✓	✓	✓
Ingest Node Pipeline Builder UI	✓	✓	✓	✓
Grok Debugger	✓	✓	✓	✓
Upgrade Assistant	✓	✓	✓	✓



Scalability & resiliency

Clustering and high availability	✓	✓	✓	✓
Cluster rebalancing	✓	✓	✓	✓
Advanced cluster rebalancing ¹¹	✓	✓	✓	✓
Cross-region cross-cluster replication				✓
Same-region cross-cluster replication			✓	✓
Cross-environment cross-cluster replication				✓
Cross-region cross-cluster search				✓



model / _search only)				
Cross-cluster ES QL				✓
Cross-environment cross-cluster search				✓
Dedicated master nodes	✓	✓	✓	✓
Dedicated coordinating nodes	✓	✓	✓	✓

Elastic Stack security

Secure settings	✓	✓	✓	✓
Data encryption at rest	✓	✓	✓	✓
Encrypted node-to-node	✓	✓	✓	✓

Q⁺

Anonymous access control (public sharing)	✓	✓	✓	✓
Native authentication	✓	✓	✓	✓
Kibana Spaces	✓	✓	✓	✓
Kibana feature controls	✓	✓	✓	✓
Kibana subfeature privileges ⁸			✓	✓
Prelogin access agreement			✓	✓
API Keys management	✓	✓	✓	✓
Elasticsearch Token Service	✓	✓	✓	✓



Attribute-based
access control



Field- and
document-level
security



Advanced security
for remote clusters



Custom
authentication and
authorization realms



Alerting

Noise reduction
capabilities (e.g.,
Scheduled Snooze,
Muting, Deduping,
etc.)



Q⁺

Tracking	Cloud	Cloud Dev	Cloud Ops	Cloud DevOps
containment rule type (geofencing)		✓	✓	✓
Anomaly detection rule types by Machine Learning			✓	✓
Operational rule type for transforms	✓	✓	✓	✓
Search threshold rule types for Discover	✓	✓	✓	✓
Case Management	✓	✓	✓	✓
Case user assignment			✓	✓
Elastic Connectors (e.g., Server Log and Index)	✓	✓	✓	✓



Slack, Tines, Torq,
Swimlane, D3
Security, xMatters)

Connectors (Actions)
(e.g., OpsGenie, IBM
Resilient,
ServiceNow®,
Cases, TheHive,
XSOAR)

Connectors (Actions)
(e.g., OpenAI,
Amazon Bedrock,
Google Gemini,
Sentinel One,
CrowdStrike, AI
Connector, Microsoft
Defender for
Endpoint)

Watcher





Language clients	✓	✓	✓	✓
Query DSL	✓	✓	✓	✓
Console	✓	✓	✓	✓
JDBC client			✓	✓
ODBC client			✓	✓
Tableau Connector			✓	✓

Localized UI

English	✓	✓	✓	✓
Chinese (Simplified)	✓	✓	✓	✓
French	✓	✓	✓	✓



Custom plugins

**SEARCH & ANALYSIS****Full-text search**

Relevance scoring



Highlighting



Type ahead



Corrections



Suggestions



Percolations



Async search





	Q1	Q2	Q3	Q4
Dynamically updateable synonyms	✓	✓	✓	✓
Similarity functions for vector fields	✓	✓	✓	✓
Vector search	✓	✓	✓	✓
Reciprocal Rank Fusion (RRF) for hybrid search				✓
Synonym management	✓	✓	✓	✓
Query Rules				✓
Learning to Rank				✓
Retrievers: linear, rule, RRF, text			✓	

Q⁺

rescorer

Rank Vectors (for
MaxSim)

Analytics

Aggregations



Boxplot aggregation

Cumulative
cardinality
aggregation

Geoline aggregation

Geoshape
aggregationsGeoHexgrid
aggregations

aggregation	Q ¹	Q ²	Q ³	Q ⁴
Multi terms aggregation	✓	✓	✓	✓
Normalize aggregation	✓	✓	✓	✓
Range aggregation over histogram fields		✓	✓	✓
Random sampler aggregation	✓	✓	✓	✓
Rate aggregation	✓	✓	✓	✓
Significant terms aggregation p-value score	✓	✓	✓	✓
String stats aggregation	✓	✓	✓	✓

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Q⁺

Vector aggregation	✓	✓	✓	✓
Graph exploration			✓	✓
Vector tiles API	✓	✓	✓	✓

Query languages

Elasticsearch SQL APIs	✓	✓	✓	✓
Event Query Language (EQL)	✓	✓	✓	✓
ES QL (Elasticsearch Query Language)	✓	✓	✓	✓
Cross-cluster ES QL				✓

MACHINE LEARNING

Q⁺

File upload wizard	✓	✓	✓	✓
Data drift			✓	✓
Dashboard embeddables		✓	✓	

Anomaly detection

Single metric and multi-metric		✓	✓
Population/entity analysis		✓	✓
Log message categorization		✓	✓
Rare analysis		✓	✓
Root cause		✓	✓

Q⁺

DST support



Data frame analysis

Outlier detection



Regression



Classification



Feature importance



Inference and model management

Language identification



Third party model management, for ML nodes





Elastic Learned

Sparse Encoder (ELSER) - packaged for ML nodes

e5 - packaged for ML nodes

Elastic Rerank

Elastic inference service (ELSER, Elastic Managed LLM)¹⁵

Inference API - Elastic managed (ELSER, e5, Elastic Rerank, Elastic managed LLM)

Inference API - support for third party and self managed





AIOps

Explain log rate spikes			✓	✓
Log Pattern Analysis			✓	✓
Change Point Detection			✓	✓

ELASTICSEARCH

Search server	✓	✓	✓	✓
Search management UI	✓	✓	✓	✓
Search stack monitoring	✓	✓	✓	✓
Dashboards for web	✓	✓	✓	✓



Elastic AI Assistant



Content Management

Content management UI



Ingestion pipeline management



Inference processor management



Extraction Service (Beta)



Machine Learning / AI

Third party model management



Elastic Learned Sparse Encoder





ML nodes					
Elastic Rerank					✓
Elastic inference service (ELSER, Elastic managed LLM) ¹⁵					✓
Inference API - Elastic managed (ELSER, e5, Elastic Rerank, Elastic managed LLM)					✓
Inference API - support for third party and self managed embeddings, reranking and LLM providers					✓
Playground					✓

Q⁺

DSL				
ES QL (Elasticsearch Query Language)	✓	✓	✓	✓
ES QL Lookup Joins	✓	✓	✓	✓
Language-specific relevance	✓	✓	✓	✓
Vector search	✓	✓	✓	✓
Similarity functions for vector fields	✓	✓	✓	✓
Synonym management	✓	✓	✓	✓
Reciprocal Rank Fusion (RRF) for hybrid search				✓
Query Rules				✓



Search Applications

(beta)



Clients

Language clients
(open source)Search UI (open
source)AI ecosystem client
integrations (open
source)Web and search
analytics client
(Beta)

Security

Encrypted
communications

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Single sign-on

(SAML, OpenID Connect, Kerberos, JWT)



Encryption at rest support



DATA INGEST & TRANSFORMATION

Ingest products & features

Filebeat, Metricbeat, Winlogbeat, Packetbeat¹⁰, Heartbeat, Auditbeat, real browser-based synthetic monitoring agent (Beta)



Functionbeat





File import wizard



Auto Import (Tech Preview)



Fleet

Fleet Server



Fleet app



Fleet integrations



Elastic Agent



Selective agent binary updates



Scheduled agent binary upgrades





Selective agent policy reassignment	✓	✓	✓	✓
Selective agent unenrollment	✓	✓	✓	✓
Per Policy output assignment		✓	✓	✓
Per Integration output assignment				✓
Reusable Integration policies				✓
Fleet Space Awareness				✓
Fleet Multi-Cluster support				✓

Data sources - For a full list of integrations available, check out our [Integrations page](#).

Q⁺

Cisco Firepower	✓	✓	✓	✓
Check Point Firewall	✓	✓	✓	✓
Cloudflare	✓	✓	✓	✓
CrowdStrike Falcon	✓	✓	✓	✓
Fortinet Fortigate	✓	✓	✓	✓
File Integrity Monitoring	✓	✓	✓	✓
Google Workspace	✓	✓	✓	✓
Microsoft 365 Defender & Defender for Endpoint	✓	✓	✓	✓
Microsoft (Office) 365	✓	✓	✓	✓

Q⁺

Narrow down results

Okta

Palo Alto Networks
Cortex XDRPalo Alto Networks
Firewalls

SentinelOne



Tenable



Zscaler



Data transformation

Index time
enrichment

Processors



Q⁺

	Q1	Q2	Q3	Q4
Filters	✓	✓	✓	✓
Filter on ANN - vector Search	✓	✓	✓	✓
Grok	✓	✓	✓	✓
Field transformation	✓	✓	✓	✓
External lookup enrichment	✓	✓	✓	✓
Circle ingest processor	✓	✓	✓	✓
Match and geo-match enrich processor ⁹	✓	✓	✓	✓
Support for MaxMind commercial databases				✓



Redact ingest
processor



Elastic Common Schema

Elastic Common
Schema



Content Integrations¹⁴

Elastic open web
crawler



Connector
Framework



Connector API



Elastic Azure Blob
Storage connector



Q⁺

Elastic Connectors	Cloud & Server connector	Elastic Confluence Data Center connector	Elastic Dropbox connector	Elastic GitHub & GitHub Enterprise Server connector	Elastic Gmail connector	Elastic Google Cloud Storage connector	Elastic Google Drive connector
Cloud & Server connector	✓	✓	✓	✓	✓	✓	✓
Elastic Confluence Data Center connector	✓	✓	✓	✓	✓	✓	✓
Elastic Dropbox connector	✓	✓	✓	✓	✓	✓	✓
Elastic GitHub & GitHub Enterprise Server connector	✓	✓	✓	✓	✓	✓	✓
Elastic Gmail connector	✓	✓	✓	✓	✓	✓	✓
Elastic Google Cloud Storage connector	✓	✓	✓	✓	✓	✓	✓
Elastic Google Drive connector	✓	✓	✓	✓	✓	✓	✓

Q⁺

Elastic Cloud Connector	Q1	Q2	Q3	Q4
Server connector	✓	✓	✓	✓
Elastic Jira Data Center connector	✓	✓	✓	✓
Elastic MongoDB connector	✓	✓	✓	✓
Elastic Microsoft SQL connector	✓	✓	✓	✓
Elastic MySQL connector	✓	✓	✓	✓
Elastic Network Drive connector	✓	✓	✓	✓
Elastic Notion connector	✓	✓	✓	✓
Elastic OneDrive connector	✓	✓	✓	✓

		Q1	Q2	Q3	Q4
		Cloud	Cloud	Cloud	Cloud
		Standard	Plus	Enterprise	Cloud
Elastic Outlook connector		✓	✓	✓	✓
Elastic PostgreSQL connector		✓	✓	✓	✓
Elastic Redis connector		✓	✓	✓	✓
Elastic S3 connector		✓	✓	✓	✓
Elastic Salesforce connector		✓	✓	✓	✓
Elastic ServiceNow connector		✓	✓	✓	✓
Elastic SharePoint Online connector		✓	✓	✓	✓
Elastic SharePoint Server connector		✓	✓	✓	✓

**Elastic Teams**

connector

Elastic Zoom
connector

DATA EXPLORATION & VISUALIZATION

Visualizations

Time series



Geo



Metrics



Tables



Tag cloud



Custom (Vega)





	ES QL (Elasticsearch Query Language)	Dashboards	Discover	Console
ES QL (Elasticsearch Query Language)	✓	✓	✓	✓
Dashboards	✓	✓	✓	✓
Drilldown between dashboards	✓	✓	✓	✓
Drilldown to URL		✓	✓	✓
Discover	✓	✓	✓	✓
Field statistics (Beta)	✓	✓	✓	✓
Console	✓	✓	✓	✓
Kibana query autocomplete	✓	✓	✓	✓
Kibana runtime fields editor	✓	✓	✓	✓

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Graph analysis

Data views



Share & collaborate

Embeddable dashboards



Anonymous access control (public sharing)



CSV exports



PDF and PNG reports



Saved queries



Content management

Kibana Spaces



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Q⁺

AWS

Tags



Navigational search



ELASTIC OBSERVABILITY

Observability overview



User Experience overview



Curated ad hoc data exploration



Service Level Objectives (SLOs)



Kibana alerting and actions⁴



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Q⁺

LLM Observability



ELASTIC APM³

Elastic APM

APM server



Jaeger intake



OpenTelemetry
intake for traces and
metrics⁶



APM app



Distributed tracing



Service maps





APM instances

LLM tracing



APM language support

Java



.NET



Go



Ruby



RUM (JavaScript)



PHP



Python



Node



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Q⁺

Metrics				
Kibana alerting and actions ⁴	✓	✓	✓	✓
Machine learning		✓	✓	✓
Synthetic _source for Profiling indices	13	13	13	✓
ELASTIC LOGS				
Log shipper (Filebeat)	✓	✓	✓	✓
Dashboards for common data sources	✓	✓	✓	✓
Logs app	✓	✓	✓	✓



Synthetic logsources	13	13	13	13
logsdb indices				✓
Custom routing on sort fields for logsdb				✓

Integrations

Elastic Uptime and APM	✓	✓	✓	✓
Kibana alerting and actions ⁴	✓	✓	✓	✓
Log categorization			✓	✓
Machine learning			✓	✓

ELASTIC METRICS

Metric shipper	✓	✓	✓	✓
----------------	---	---	---	---

Q⁺

sources				
Metrics app	✓	✓	✓	✓
Time series indices for metrics (TSDS)	✓	✓	✓	✓
Synthetic _source for time series indices	13	13	13	✓
Downsampling	✓	✓	✓	✓

Integrations

Elastic Logs, APM, Synthetic Monitoring Private Locations	✓	✓	✓	✓
Kibana alerting and actions ⁴	✓	✓	✓	✓
Machine learning			✓	✓



SI

Project Monitors

Managed Test
Execution Service¹²Private Testing
LocationsPoint and Click Script
Recorder

ELASTIC SECURITY

Elastic Common
SchemaExtended detection &
response (XDR)

Q⁺

Host security analysis	✓	✓	✓	✓
Network security analysis	✓	✓	✓	✓
User security analysis	✓	✓	✓	✓
Timeline event explorer	✓	✓	✓	✓
Case management	✓	✓	✓	✓
Detection engine (e.g., correlation, indicator match, threshold)	✓	✓	✓	✓
Prebuilt detection rules	✓	✓	✓	✓



Prebuilt detection				
rules customization			✓	
Detection alerts suppression			✓	✓
Detection alert external actions		✓	✓	✓
Machine learning anomaly detection			✓	✓
Prebuilt anomaly detection jobs			✓	✓
Attack Discovery				✓
Malware prevention	✓	✓	✓	✓
Admin-defined endpoint blocklist	✓	✓	✓	✓
Ransomware			✓	✓



Memory threat protection



Host Isolation



Interactive response console



Tamper protection



Elastic AI Assistant



Threat intelligence management



Threat Intelligence Platform (TIP)



Customizable on-endpoint protection



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Posture Management
(K/CSPM)

Workload session
auditing

Integrations

Elastic Agent



Elastic APM



IPinfo Commercial
Database



Elastic Maps



Osquery Manager



Network Packet
Capture¹⁰



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Machine learning	Q1	Q2	Q3	Q4
Kibana Alerts and Actions ⁴	✓	✓	✓	✓
Response actions on 3rd-party endpoint solutions			✓	
Atlassian Jira	✓	✓	✓	✓
Swimlane SOAR	✓	✓	✓	✓
IBM Resilient			✓	✓
ServiceNow ITOM, ITSM, SecOps			✓	✓
Generative AI Connector for Open AI, Azure Open AI, AWS Bedrock, Google Vertex AI				✓



Base layer maps	✓	✓	✓	✓
-----------------	---	---	---	---

Maps app

Shapefile and GeoJSON upload	✓	✓	✓	✓
Multiple layers	✓	✓	✓	✓
Native vector tile support	✓	✓	✓	✓
Layer-based filtering	✓	✓	✓	✓
Client-side styling	✓	✓	✓	✓
Individual points and shapes	✓	✓	✓	✓
Tracking alerts		✓	✓	✓



Dashboard

	Limited	Base	Enhanced	Premium
Support level	Limited	Base	Enhanced	Premium
Embed maps in Canvas	✓	✓	✓	✓
Geo-threshold alerts		✓	✓	✓
Display up to 24 zoom levels	✓	✓	✓	✓
Custom raster and vector tile service support	✓	✓	✓	✓
Kibana Alerts: tracking containment (geofencing)		✓	✓	✓

SUPPORT



target incident response time	business hours	Urgent: 1 hour	Urgent: 30 minutes
High: 1 business day	High: 4 hours	High: 4 hours	High: 4 hours
Normal: 2 business days	Normal: 1 business day	Normal: 1 business day	Normal: 1 business day
Unlimited # of incidents	✓	✓	✓
Support contacts ⁷	2	6	8
Ticket-based support	✓	✓	✓
SLA-based support	✓	✓	✓

² Elastic Cloud subscriptions on AWS GovCloud (US) are only available annually at this time (not monthly).

³ Elastic APM is not supported on Elastic Cloud Standard when purchased through the AWS Marketplace.



⁶ There are two options for OpenTelemetry intake: native support of the OpenTelemetry protocol directly into APM Server (experimental), and the Elastic exporter on the OpenTelemetry collector, which is the recommended approach. If you choose the latter, note that Elastic Cloud does not host the Elastic exporter on the OpenTelemetry collector exporter, refer to [documentation](#) to set one up adjacent to your applications.

⁷ Elastic Certified Professionals can be added as additional Support contacts on paid subscriptions at no additional charge.

⁸ Access to administering Kibana subfeature privileges start at the Gold tier and are available on a per-feature basis matching the feature's subscriptions tier.

⁹ [Elastic GeoIP Database Service Agreement](#)

¹⁰ Re-distributing the Windows release of Packetbeat and the Network Packet Capture agent integration for Windows hosts requires an additional license to npcap, a Windows packet sniffing library, that may be obtained from nmap.org.

¹¹ Advanced cluster rebalancing is based on observed data stream write loads described in cluster-level shard allocation.

¹² Access to the synthetic monitoring managed testing infrastructure is limited to Elastic Cloud users only or users consuming Elastic Cloud through a CSP marketplace. Test runs executed on the managed testing infrastructure incur an additional cost.

¹³ Synthetic _source is an Enterprise feature from 8.17 onward.

¹⁴ Updates provided through this subscription page exclude [End-of-Life \(EOL\) products](#) such as Enterprise Search or included features such as App Search, Workplace Search, Elastic web crawler or native connectors. For more details on discontinued products, please consult our [product subscription archive](#).

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